



# Quality Policy

The basic orientation of Augmenticon AG is to be recognized for quality in providing augmented reality featured software solutions to specifically support customers in the (radio-)pharmaceutical industry.

This will be achieved through:

- Consideration of context of the organization and aligning the Quality Management System with the strategic direction of Augmenticon.
- Satisfying customer and applicable statutory and regulatory requirements.
- Management of organization, along with employee-established quality objectives and defined responsibilities for their fulfillment.
- Establishing, applying, maintaining and continual improvement of effectiveness of an ISO 9001 Quality Management System.
- Continual enhancement of customers' satisfaction.
- Tracking and applying new technologies and educating employees.
- Careful selection of suppliers.
- Commitment to increase quality of Augmenticon SHARE/ ASSYST/ DOCs in order to exceed customers' expectations.
- Making continuous improvement a part of every day and every job.
- Ensuring that our policies, procedures, and Quality Manual reflect what we actually do.
- Understanding how our jobs fit into the overall flow of work at Augmenticon.
- Continuously upgrading the Quality Management System in all stages ranging from order receipt, production, shipment to activities after shipment.

The framework for setting quality objectives is defined in Augmenticon's Quality Manual (available upon request), policies and procedures.

Glattbrugg, August 2021

